

DIRECTOR'S REPORT TO THE BOARD

January 15, 2025

- ~ DCDL on CAP (corrective action plan) protocol that has been developed outlining the criteria, process, roles and responsibilities for both county and NCDHHS staff.
- ~ Congratulations to Susan Epley, our new Economic Services Administrator
- ~ We have received a workforce development grant.
- ~ We have developed Non Compliance Procedures for workers and supervisors
- ~ Director Hunt was voted in by the Director's Association to Serve as a Committee Chair on the Professional Capacity on January 9th.

The purpose of the Professional Capacity and Personnel Committee is to identify and promote beneficial personnel services and resource support for local county Departments of Social Services. To build the professional capacity of boards, directors, state and local staff, and to provide a statewide approach for the effective recruitment, classification, and retention of all local county DSS staff. To implement goals and strategies from the NCACDSS Strategic Plan as appropriate to the Committee's scope of work or assigned by the President.