

Apex; October DSS monthly report

1. Made contact, thru the jail with a subject whose vehicle had been left on property for a week. We planned to have the vehicle removed a couple of days later by the owner.
2. Was called by the director, to come and talk to juveniles at the light house about not damaging the building.
3. Was called to building A in reference to an irate client. Remained there until the client left.
4. Assisted a subject in the parking lot by jumpstarting their vehicle.
5. While preforming my rounds I found a door from the lobby directly into an office was unsecured. I was able to secure the door and notify the occupant of the office that it was resecured.
6. Received a call from the sheriff's office to assist them in trying to locate a vehicle, and subject that had been involved in an earlier incident and they believed was at DSS. Subject was believed to be armed with a handgun. I located the vehicle and notified the deputy. The deputy and I discreetly checked both floors of building C (because the vehicle was parked directly in front of building C) we then went to building A and located the subject in the bathroom. The subject was not armed, and he left shortly thereafter.
7. During security rounds it was noted that the fence gate at the lighthouse was bent. This was reported to Greg Osborne.
8. Was called to a meeting in B building conference room in reference to a subject being loud and aggressive with staff. Subject was obviously intoxicated. Officer stayed for the remainder of the meeting and until the subject left the property.
9. We ask a homeless man to leave the lobby in building C after he had been there about four hours, and he did not have any contact about DSS services.
10. We had an incident where a client threatened to kill one of our workers over a new food stamp card being ordered. The subject left and a police report was filed. Subject was notified the next day that she must call before coming to DSS in the future and be always escorted by apex security or the DSS deputy while she is on campus. Furthermore, we escorted the worker to and from her car for the rest of the day.
11. Was requested to keep an eye out for a subject upset about his food stamps being cut off.
12. We assisted a lady who was parked at the front door repeatedly blowing the horn. The lady was elderly and wanted one of the workers to come out to her car, and they did.

13. Was called to building A in reference to an irate client. Officer responded and remained until the subject left the campus.
14. Was called to building A in reference to a client communicating threats to a staff member over the phone. The officer talked to the subject over the telephone and advised him if he came to our facility causing problems that he would be arrested.
15. Called to building A in reference to a client being irate.
16. Was called to the light house in reference to unruly juveniles. Also was asked to be there while staff took their cell phones.
17. We, in coordination with the director, the sheriff and other staff developed a plan to coup with the possibility of an influx of upset people due to the government shut down. To include the DSS deputy remaining on site and closing the lobby in building C and having apex security control access of the door. Thankful at the time of this report the number of people on site has not drastically change.

Apex Security Monthly Log

Number of Security & Parking lot Rounds:

164

Calls for service/ Client encounters:

13

Security Concerns Logged:

4

Trespasses Issued:

1

Time spent with Client Visitation,
Standby with employee & meetings:

3 hr