



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor

**MANDY COHEN, MD, MPH** • Secretary

**SUSAN OSBORNE** • Assistant Secretary for County Operations for  
Human Services

July 9th, 2019

Mr. John Carroll, Director  
Rutherford County DSS  
PO Box 242  
389 Fairground Road  
Spindale, NC 28160

Dear Mr. Carroll;

The Energy Programs Outreach Plan your county submitted to address your outreach efforts in the upcoming months to increase the awareness of the Crisis Intervention Program (CIP) and Low Income Energy Assistance Program (LIEAP) has been received. The plan was reviewed and adequately addresses all outreach efforts in your county. You are approved to move forward with implementation of the plan as written.

Thank you for the excellent service your agency provides to the citizens of Rutherford County. If we can be of any assistance, please contact Arlisha Cooper at [Arlisha.Cooper@dhhs.nc.gov](mailto:Arlisha.Cooper@dhhs.nc.gov).

Sincerely,

A handwritten signature in cursive script that reads "Jerquitta Hicks-Smallwood".

Jerquitta Hicks-Smallwood, Program Manager

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • ECONOMIC AND FAMILY SERVICES**

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