

# Rutherford County Tourism September 2019

- Financial Review
  - Year End 2018-2019
- Marketing Highlights
- Tourism Master Plan Update
- Wayfinding Update
- Agri-Tourism
- Community Programs
- Keep Rutherford County Beautiful Update

#### **TDA Board Members**

Executive Committee Board Chair: Willard Whitson 1<sup>st</sup> Vice: Dave Long 2<sup>nd</sup> Vice: Richard Lundy

Other Members Brandon Higgins Jim Masek (Secretary) Jeff Geisler (Treasurer) Kitty McCammon Mary Jaeger-Gale Vacancy Vacancy Vacancy

<u>Ex-Officios</u> Eddie Holland Paula Roach

#### Rutherford County Tourism Year End Financials 2018-2019

TOTALS:	17-18 Actual	18-19 Budget	18-19 Year End	Variance	Comments - Variance From Prior Year
Total Revenue:	\$ 1,279,106.89	\$ 1,427,400.00	\$ 1,649,709.40	\$ 222,309.40	Occupancy Tax Remains Strong
Total Wages and Benefits:	\$ 275,204.78	\$ 289,070.00	\$ 265,545.67	\$ (23,524.33)	Marketing Manager position vacant part of year
Total Marketing and Advertising:	\$ 229,651.64	\$ 297,600.00	\$ 266,213.96	\$ (31,386.04)	Continue to be efficient with marketing dollars
Total Rent and Utilities:	\$ 19,274.83	\$ 21,100.00	\$ 15,978.45	\$ (5,121.55)	
Total Office Expense:	\$ 35,373.52	\$ 50,529.00	\$ 33,543.04	\$ (16,985.96)	Welcome Center operations less than expected due to renovations delay
Total Repairs and Maint. :	\$ 4,730.85	\$ 6,259.00	\$ 7,228.00	\$ 969.00	
Total Travel	\$ 10,316.89	\$ 22,000.00	\$ 12,249.71	\$ (9,750.29)	No training programs and less travel
Total Prof/Ins Fees:	\$ 73,236.33	\$ 60,675.00	\$ 54,097.42	(6,577.58)	Reduced professional fees
Total Project / Programs:	\$ 498,043.61	\$ 995,670.00	\$ 523,357.74	\$ (472,312.26)	Tourism asset development delayed to future years
Total Expenses	\$ 1,145,832.45	\$ 1,742,903.00	\$ 1,178,213.99	\$ (564,689.01)	
Total Cash Flow (Revenue over Expenses)	\$ 133,274.44	\$ (315,503.00)	\$ 471,495.41	\$ 786,998.41	
Cash Fund Balance	\$ 805,051.00	\$ 487,548.00	\$ 1,276,546.41	\$ 788,998.41	Cash fund balance for tourism plan implementation and future projects



#### Rutherford County Tourism Rolling Financial Forecast 2019-2020 Budget

TOTALS:	17-18 Actual	18-19 Year End	19-20 Budget	Variance	Comments - Variance From Prior Year
Total Revenue:	\$ 1,279,106.89	\$ 1,649,709.40	\$ 1,374,285.00	\$ (275,424.40)	No WEG, continue to be optimistic about growth
Total Wages and Benefits:	\$ 275,204.78	\$ 265,545.67	\$ 260,735.00	\$ (4,810.67)	
Total Marketing and Advertising:	\$ 229,651.64	\$ 266,213.96	\$ 325,850.00	\$ 59,636.04	Increased budget to market Rutherford County – TV and Social Media
Total Rent and Utilities:	\$ 19,274.83	\$ 15,978.45	\$ 20,240.00	\$ 4,261.55	
Total Office Expense:	\$ 35,373.52	\$ 33,543.04	\$ 40,600.00	\$ 7,056.96	Increase in office supplies and potential branding materials
Total Repairs and Maint. :	\$ 4,730.85	\$ 7,228.00	\$ 7,912.00	\$ 684.00	
Total Travel	\$ 10,316.89	\$ 12,249.71	\$ 18,500.00	\$ 6,250.29	Increased training and legislative work
Total Prof/Ins Fees:	\$ 73,236.33	\$ 54,097.42	\$ 58,575.00	4,477.58	
Total Project / Programs:	\$ 498,043.61	\$ 523,357.74	\$ 563,000.00	\$ 39,642.26	Continue to invest in Tourism Asset Development and community programs
Total Expenses	\$ 1,145,832.45	\$ 1,178,213.99	\$ 1,295,412.00	\$ 117,198.01	
Total Cash Flow (Revenue over Expenses)	\$ 133,274.44	\$ 471,495.41	\$ 78,873.00	\$ (392,622.41)	
Cash Fund Balance	\$ 805,051.00	\$ 1,276,546.41	\$ 1,355,419.41	\$ 78,873.00	Cash Fund Balance for Tourism Plan Implementation and Future Projects



# **Internal Marketing Updates**

#### Ad Placements and Media Mentions:

- Our State
- Carolina Living Newsletter
- Video Production
  - 4 days of production
  - 10 commercial spots
    - Ten 10 second
    - Ten 15 second
  - 10 social media spots
    - Ten 25 second
    - Ten 10-15 second

#### Upcoming:

- Dirty Dancing Staycation

#### August Media Influencers:

- WyneesWorld
- Some Pretty Thing
- Cheers to Adventure

#### The Agency:

- 2 blogs and 1 itinerary each month
- Website Updates



- POPS: https://vimeo.com/354662967/eb4054c380
- Rutherfordton: https://vimeo.com/353817810/d9effda859
- Adventure: https://vimeo.com/352329505/d73a9a4b46
- JellyStone: https://vimeo.com/351689762/17b321ece2
- Chimney Rock: <u>https://vimeo.com/350345446/5fb6c4dfc2</u>
- Lake Lure: https://drive.google.com/drive/folders/1KI5iF8dC3Y2wz3tO3czpvMSinyl07Ff0



### TDA Everywhere!



Owls Game



John Condrey Retirement Party











Video crew at Defiant





Carrier House

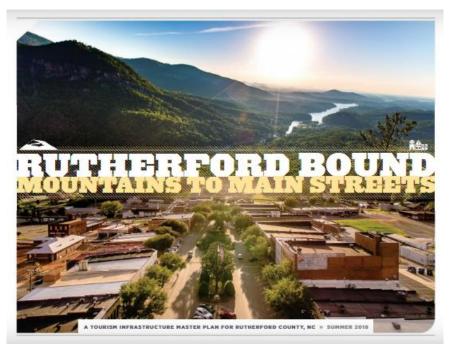


Video crew at Firehouse Inn



### Tourism Strategic Plan County-Wide Plan

- Tourism Master Plan Complete
- County Recreation and Tourism Plan in process (to be completed by September)
- TDA Board and Destination by Design partnering with Towns for TDA Master Plan Implementation and Funding Campaign
- Chimney Rock and Spindale Council vote unanimously to proceed with Tourism Plan Phase 1. Survey and engineering work in process. Construction timeline potential January -June 2020
- Rutherfordton moving forward with Kiwanis Park PARTF Grant
- Lake Lure moving forward with new board walk. Bids to go out in fall with construction to start in December May
- Forest City continuing to move forward with their downtown plan
- US 221 River Access
- Rutherford Bound website live launched in June 2019



https://www.youtube.com/watch?v=mO8QGiDHpuk



## Wayfinding Update

- Rutherfordton, Spindale, Lake Lure, and Chimney Rock complete
- Forest City is 50% complete should be complete by late October
- Ruth, Ellenboro, and Bostic Steering Program has been submitted to NCDOT. Signs should be installed by late November.



Spindale



Rutherfordton



Lake Lure



**Chimney Rock** 



# Agri-Tourism



Deer Valley Farm

- TDA to Fund Farm to Table video in collaboration with NCSU
  - <u>https://business.facebook.com/NCExt</u> <u>Tourism/videos/614007255673881/</u>
- TDA sponsored the Farm tour in conjunction with Polk County in June
- TDA provided Print Brochure for Farm Museum
- TDA to market Agri-Tourism product (when complete) and Farmer's Market
- TDA to form Agri-Tourism Committee in fiscal year 2019-2020



# **Community Programs**

- 2018-2019
  - 21 applications
  - Awarded \$40,970 for community events marketing
- 2019-2020
  - 8 applications to be approved at first grant committee meeting



Mayfest



### Keep Rutherford County Beautiful

- Fall Clean-up October 10<sup>th</sup>-13
- Discussion on the sign-ups to man tables for each high school's home games for Trash Bowl Volunteers
- KRCB website is now up and running: <u>www.KeepRCNCBeautiful.org</u>
  - Working on donations section and who should be in charge of funds
- Potential involvement with "Recycle More NC"
- Vote was taken on purchase of cameras to capture littering-Motion to approve; George, Second; Jordan Vote: Unanimous
- Discussion about getting volunteers from the committee to make follow-up calls to area businesses that were contacted by mail to Adopt-A-Highway near them
- 2019-2020 Budget: \$33,000
- Next meeting: October 2<sup>nd</sup> 2019 @ 2:00





