

Rutherford County's Monthly Medicaid Newsletter

Issue 1- January 2020

Common QC errors found in January

- Pre tax deductions were not added to deductions evidence.
- Voter Registration verbiage was not correct
- Missing income on dashboard
- Calculation of income incorrect due to numbers transposed
- Certification period not shortened for upcoming critical age review
- Documentation which doesn't make sense; is weak or confusing
- Incorrect pass along screening
- Failure to check dual entitlements on RSDI on OLV
- Failure to follow up on leads in previous records
- Approval notices not showing what type of Medicaid (full, limited, etc.)
- Failure to follow policy regarding resulting trusts on bank accounts

Important Dates

REDA Audit begins next month- 20 cases will be pulled each month for 10 months for a total of 200 cases to be audited. The eligibility actions date will be in the month prior to the audit review month. Example: Case being reviewed in February 2020 will be for actions taken in January 2020.

Tips

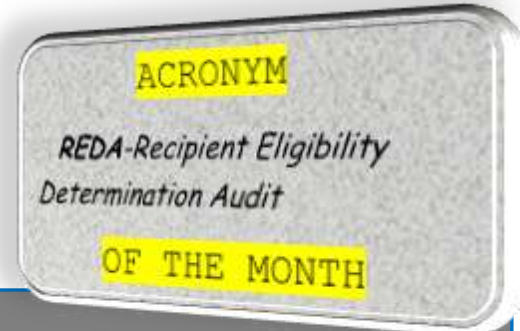
We met with Emily Clark/Quality Assurance this month regarding the REDA audit. She stressed to pay close attention to your notices; your dates, including the 60th day date and that a manual section is listed. Double check manual notices as well as notices generated by NC FAST.

Intake Report Card (December) - Adult and F&C- Passing Percentage 90%

Report Date: 12/01/2019								
COUNTY	PROGRAM	TOTAL	APPROVED	WITHDRAWN	DENIED	OVERDUE	APT	PPT
STATEWIDE	MAD	8234	2559	282	5393	332	51	95
STATEWIDE	OTHER	56449	26835	2480	27134	2737	28	95
STATEWIDE	TOTAL	64683	29394	2762	32527	3069	31	95
Rutherford	MAD	105	29	2	75	2	41	98
Rutherford	OTHER	465	238	29	199	17	31	96
Rutherford	TOTAL	572	267	31	274	19	33	96

Redetermination Report Card (December)- Adult and F&C- Passing Percentage 95%

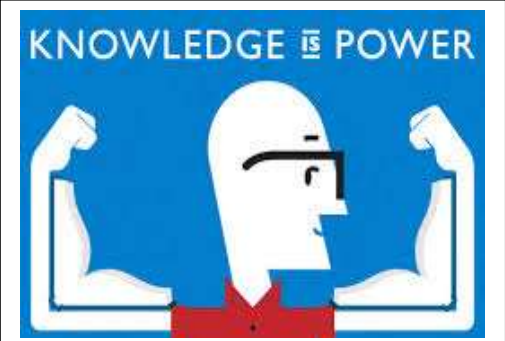
Report Date: 12/01/2019						
COUNTY	PROGRAM	TOTAL	TIMELY	UN-TIMELY	TIMELINESS RATE	PASS/FAIL
STATEWIDE	MAGI	204,918	94,130	110,788	46	
STATEWIDE	NON-MAGI	48,146	46,901	1,245	97	
STATEWIDE	TOTAL	253,064	141,031	112,033	56	FAIL
Rutherford	MAGI	912	829	83	91	
Rutherford	NON-MAGI	616	611	5	99	
Rutherford	TOTAL	1,528	1,440	88	94	FAIL



HAPPY NEW YEAR!!

We hope you find this monthly newsletter to be a helpful, informative tool.

What would you like to know? If you have any suggestions for things to include in this newsletter, please email or call Bobbie Walker, ext. 6255.



“If everyone is moving forward together, then success takes care of itself” ~ Henry Ford