



Supporting Rutherford County

Year 1

7/1/19-6/30/20

Members Served

- **3201** members were served during this time frame- both Medicaid and non- Medicaid
- Increased the Medicaid penetration rate
 - Beginning of July, 2019- Medicaid penetration rate was 6.9%
 - End of June, 2020- Medicaid penetration rate was 15.8%



Members Served

- Received 173 calls from individuals through our Access to Care line
 - 70 with mental health needs
 - 83 substance use needs
 - 1 with IDD needs
 - 31 were emergent



Members Served

- Currently, 172 members from Rutherford County are participating in MHSU Care Management
 - Increase of 201.75%



Members Served

- Since July 2019, 6 Rutherford members enter into the NC Innovations waiver, bringing the total number to 121
- 16 additional members have been added to Registry of Unmet Needs for Innovations; total is 110
- 48 members received Supports Intensity Scale assessments



Members Served

- Partners contracted with 206 providers to serve Rutherford members
 - 22 located in Rutherford
- 3128 Rutherford members received services
 - 1,830 received services in Rutherford County
- 15 providers added new services since 7/1/2019
- Total amount expensed =\$25,632,010.09



Engaging with the Community

- Collaborate with county leaders regarding use of Maintenance of Effort funds
- Developed new initiatives for use of funds
- Expanded clinical services in local jail
- 72 face to face meetings



Engaging with the Community

- Active Crisis Collaborative -focus on county crisis plan, transportation plan and crisis services
- Active Behavioral Health Coalition
- Partnering with DSS and Benchmarks to provide trauma informed services to children and families with DSS involvement
- Working with the hospital system to set up training around IVC process



Engaging with the Community

- Conversations with city managers regarding behavioral health needs and services
- Targeted Trainings
- Virtual Trainings
- Geriatric Efforts
- Providing Resources / Pyx Health App



Addressing Opioid Addiction

- Helped recruit and fund two local recovery houses
Female- 8 bed capacity
Male -8 bed capacity
- Supplied Narcan to first responders
- Distributed opioid brochures to educate about the risks and treatment options



Addressing Opioid Addiction

- Provided outreach to Medicaid members at risk of problematic opioid use
- Worked to expand access to Medication Assisted Treatment during the first year
- Actively engaged with community partners on opioid specific projects



COVID-19 Response

- Provided cell phones to members to improve treatment engagement
- Included telehealth options in provider contracts
- Reduced administrative burdens on providers
- Enhanced rates for specific services



COVID-19 Response

- Offered multiple virtual trainings to assist members, providers and community
- Weekly distribution about resources to address needs
- Assisted with needed resources



In Conclusion

- Increased the number of individuals receiving treatment
- Increased available treatment options
- Increased community engagement activities
- Supported new programs in the county
- Actively engage community members and leaders in identifying needs and use of local funds



Contact Information

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