



February 11, 2026

Rutherford County Department of Social Services
Attn: Dee Hunt
Post Office Box 242
Spindale, North Carolina 28160

Subject: AAA Performance Monitoring Response

Dear Provider:

In compliance with the Older Americans Act, Section 307 (4), Super Circular, Section 308 of the AAA Policies and Procedures Manual and the Home and Community Care Block Grant (HCCBG) Agreement for the provision of County Based Aging Services, an on-site monitoring visit was made January 21, 2026. As a part of the procedure, programmatic compliance monitoring was conducted for the HCCBG services:

1. Program monitoring for In Home Aide Levels I and II
2. Fiscal Monitoring

This assessment letter reviews specific aspects of the services provided, including 12 compliance criteria defined for each funding source. The assessment process included a review of compliance with the NC Division of Aging and Adult Services (DAAS) Standards, unit verification as it relates to services, reimbursement, and verification of compliance with the conflict of interest policy requirement in G.S. 143-6.2.

The assessment report is designed to:

1. identify those items which are commendable or show high achievement;
2. identify compliance or non-compliance with the applicable 12 compliance criteria and the requirement that non-profit entities have a notarized policy addressing conflict of interest;

3. identify the items not in compliance with the NC Division of Aging and Adult Services Standard that must be addressed in a corrective action plan; and
4. document any technical assistance offered by the Area Agency on Aging (AAA) to further improve the service provided.

Fund Source: Title III B Grant for Supportive Services and Senior Centers
CFDA: #93.044 In Home Aide

Compliance Supplement Criteria Requirement	Compliance Supplement Criteria		
a. Activities Allowed or Un-allowed:	Yes		
b. Allowable Cost/Cost Principles	Yes		
c. Cash Management:			N/A
d. Reserved:			N/A
e. Eligibility:	Yes		
f. Equipment and Real Property Management:			N/A
g. Matching, Level of Effort, Earmarking:	Yes		
h. Period of Availability of Federal Funds:	Yes		
i. Procurement Suspension and Debarment:	Yes		
j. Program Income:	Yes		
k. Reserved:			N/A
l. Reporting:	Yes		
m. Sub-recipient Monitoring:	Yes		
n. Special Tests and Provisions:	Yes		
o. Conflict of Interest:			N/A

The results of the monitoring visit are as follows:

PROGRAM MONITORING FOR IN HOME AIDE LEVELS I AND II

- All areas monitored were in compliance with HCCBG In-Home Aide Service Standards.

COMPLIANCE MONITORING FOR CONSUMER CONTRIBUTION

Administrative Review

Record Review

- All areas monitored were in compliance with the Consumer Contribution policy and Procedures.

FISCAL MONITORING

Preliminary Desk Review

- Audit/Annual Financial Report.

2024 received and reviewed prior to visit.

I wish to thank you and your staff for their time and cooperation during my monitoring visit. Thank you for your continued service and support to the Older Adults in Rutherford County.

Sincerely,



Lori Simpson
Aging Specialist

cc: Jody Crotts-Rollins, Adult Services Supervisor, Rutherford County DSS
Bryan A. King, Interim County Manager, Rutherford County
File

Enclosure(s)